TraceEDU

It's All In The Details

For many organizations, the single greatest vulnerability is its employees. These employees' roles in the organization seem very removed from the IT department, however they can pose a great risk to their entire company by not knowing information security best practices. Things like the proper way to construct a password, or whether or not to connect to an unsecured Wi-Fi network. These are items that may seem simple to people versed in IT Security, but may not some so easily to those that don't deal with it on a daily basis.

These IT security 'details' can be the cause of a security breach that leaks valuable company information or even financial records. So how can you educate your employees and start a culture that utilizes IT best practices in every aspect of their work?

Knowing Is Half The Battle

The first step to education employees if to find a comprehensive training program. This should be something that can engage the right employees and teach them the most relevant information on a recurring basis. This ensures that employees are retaining the most information and that they are getting the right cybersecurity details.

While this may be a great idea in theory, putting it into practice can be much more daunting than initially thought. An organization would need to find IT security expertise, come up with a training schedule that doesn't utilize enormous amounts of resources, and then figure out a way to distribute the content to employees without going over budget.

You Can Have It All

With TraceEDU, you get a web-based educational platform with content created by cybersecurity experts. Every single one of these courses contain educational articles and interactive quizzes. Some courses also include instructional videos and games. Courses are created and uploaded once per quarter in order to keep your organization on the cutting edge of information security knowledge.

The best part is that TraceEDU can be managed for you. We will take care of uploading employees and assigning courses based on your specifications. We will also get you a comprehensive report on how your organization is doing, and assist with expert recommendations on next steps. This allows you to increase your organization's overall security awareness program without a huge resource investment. For an even better experience, TraceEDU connects directly to TracePhishing in order to provide training as soon as someone fails a phishing email test. You can also use it in conjunction with our other Security Awareness services to create a more robust IT awareness culture.

Our Interactive Learning Experience Provides:

✓ **Security Education Courses**

✓ **Security Awareness Articles**

✓ **Interactive Educational Games**

✓ **Course Quizzes**

Frequently Asked Questions

How long does TraceEDU take to set up?
Set up is quick, easy, and only requires a few minutes to begin assigning training courses to your users.

How do I get users uploaded for training? Can I segment my users by department? Can I assign individuals to specific training?
Users can be added to our training portal via CSV import, LDAP sync, or manual entry. Groups of users can be specified by department if you choose to do so and any individual can be assigned to any training course.

How customizable is the training?
There is a lot of flexibility when creating custom courses. Our training content is very comprehensive and continually refined so we find that customization is rarely necessary.

How is the training delivered to employees? Will they need to create a login or is it a 'one-click' system?
When employees are assigned to a training course, they will be notified of the assignment in an email. Although usernames will be created for them automatically, they will create a password once they are assigned to their first training course.

Can I automate training distribution and set it to be distributed on an interval that works for my organization?
As of now, training distribution cannot be automated. However, if you purchase our training service, TraceSecurity will handle training distributions at intervals that meet your organization's needs.

How often is the training updated? Are whole courses updated of just portions?
Entirely new courses are created at least quarterly. Articles are added on a daily basis to inform users of hot topics and trends in security.

Do my employees have to take a test at the end of each course?
Each course includes a short test that is designed to determine whether the user taking the course is paying attention. Tests will never include trick questions and will always be structured as multiple choice, true/false, or single select questions.

Will the reports I receive show who has and has not completed training modules?
The reports will include who has and has not completed training courses as well as any users who have taken training courses but have not yet completed or passed the course.

Can I connect TraceEDU to something like TracePhishing and queue up training for those who have failed a phishing attempt?
Yes, admins can select training courses to be sent to users that fail phishing attempts when creating a phishing campaign.

How much does the support cost? What happens if I have an issue with the software?
Support is included at no additional cost. Our team is available to assist you 8:00 AM-5:00 PM CST, Monday-Friday.

tracesecurity
Practical, worry-free cybersecurity.