



TraceEducation

DATASHEET

Protect Your Weakest Links

For many organizations, the single greatest security vulnerability is its employees. These employees' roles in the organization may seem very removed from the IT department, but they can pose a great risk to their entire company by not knowing information security best practices. Things like the proper way to construct a password, or whether or not to connect to an unsecured Wi-Fi network. These may seem simple to people versed in IT security, but may not come so easily to those that don't deal with it on a daily basis.

These simple IT security safeguards can be the difference between a security breach and a normal day in the office. The key is to educate new and existing employees alike and foster a culture that utilizes IT best practices in every aspect of their work.

Our Comprehensive Solution

With TraceEducation, you get a web-based educational platform with content created by cybersecurity experts. Each of the courses contains an instructional video designed to highlight the most important security topics, followed by a three-question quiz to optimize the use of your employees' time and attention. Each question has one correct answer, and users must get 100% on each quiz to complete their assignment. Users have unlimited attempts to correct any wrong answers with real-time feedback.

TraceEducation can also be managed for you. We will take care of uploading employees and assigning courses based on your specifications. We will also deliver a comprehensive report on how your organization is doing, and assist with expert recommendations on next steps. This structure allows you to increase your organization's overall security awareness program without a huge resource investment. For an even better experience, TraceEducation connects directly to TracePhishing in order to provide training as soon as someone fails a phishing email test. You can also use it in conjunction with our other Security Awareness services to create a more robust IT awareness culture.

Frequently Asked Questions

How do I import or add users for training? How do I assign courses to my users?

Users can be added to the training portal via CSV import, LDAP sync, or manual entry. Groups of users can be organized into logical groupings (ex. by department, etc.) and any group or individual can be assigned to training courses as needed.

How is the training delivered to employees?

Users can create logins OR use our one-click system to access course assignments. When users are assigned a training course, they are notified via email. The email contains a unique link with a secure token, allowing each user to securely access each training course in one click.

Can I automate training distribution at set intervals?

Yes, training course distribution can be set up based on the schedule of your choice. Training courses can also be configured to automatically distribute to users who fail phishing tests.

Will users be reminded of course assignments that have not been completed?

Once courses are assigned, users will be notified via email of any outstanding course assignments on a weekly basis.

Are the quizzes particularly difficult?

All quiz content is designed to validate user knowledge of training course content, no study time necessary. Users must answer all quiz questions correctly in order to complete a training course.

TraceEducation Includes:

- t Security Awareness Videos
- t Educational Quizzes Based on Videos
- t Ability to Automate Course Assignments
- t Course Assignment and Progress Reporting